



GARAGELINK ZAMBIA LTD

Company Profile

4th November 2024

ABOUT US

Garagelink Zambia was founded in 2014 as a Private Limited Company . We are a forward-thinking business vehicle solution provider, committed to customer satisfaction through building mutually beneficial relationships. Our goal is to provide our customers with the highest quality auto services delivered in the most efficient manner at the lowest possible price. We are committed to making the roads and highways safer by always emphasizing safety and security first. This commitment added to and a well-equipped repair and maintenance workshop provide our customers with the most reliable vehicle management.

Garagelink does not just repair vehicles; it sells processes of vehicle management, we want to be your choice for routine maintenance and quality repairs.

OUR VISION

To be recognized as the premier provider of automotive vehicle maintenance and repair.

MISSION STATEMENT

To provide a premium service, meeting and exceeding our customers' expectations, while maintaining a high standard of safety, integrity.

VALUES

Our values serve as the guide for how we treat our customers and our associates. We aspire to these values to make Garagelink a great place to work and do business.

- Innovation
- Excellence
- Integrity
- Transparency
- Teamwork
- Social responsibility

- Accountability

OUR SERVICES

Preventive Maintenance (PM) Program: The emphasis of Garagelink maintenance program is preventive rather than reactive maintenance. A strong preventive maintenance program effectively reduces overall maintenance costs by decreasing the number of road calls and the high cost of unpredictable repairs caused by reactive maintenance. The PM schedule and requirements are based upon vehicle type and manufacture recommendations.

Our stringent beginning-to-end preventive maintenance (PM) program includes scheduled routine inspections and servicing to proactively avoid breakdowns. This in-depth program contributes to lower operating costs while increasing vehicle availability and reliability.

From oil changes to complete engine performance, Garagelink is your one stop shop for all of your automotive needs.

Repairs: Our skilled technicians perform on site and mobile repairs including complete engine overhauls. Our dedicated and professional team will exceed your expectation.

Digital Diagnosis: Over time, cars have become more modern and digital. Therefore more digital errors can occur, which can affect the condition and value of the car. For example, airbags may not work properly or there may be problems with the lights. Often we are not even aware of these errors. But in the worst-case scenario, a dangerous accident can occur that is why at Garagelink we also provide digital motor vehicle diagnosis services to ensure that the vehicle is fit and healthy in all aspects.

OUR CLIENTELE

Some of our high-profile clients:

1. Hon. Silvia Masebo
2. Hon. Situmbeko Musokotwani
3. Hon. Brian Chituwo
5. Hon. Malama

6. Prof. Lunguangua

CONTACTS

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